

“I Cannot Find My Name On the LTA Competitions Site”

- If the player already has an *LTA Advantage* account, they should check their club affiliation and that they have accepted the *Gender Diversity* policy. If, after that, the player’s name is still not found, the relevant player must submit an enquiry to the LTA directly to have the issue resolved internally. The URL to make that enquiry is:
<https://www.lta.org.uk/support-centre/competing/competitions-portal/managing-your-profile/i-cannot-find-my-name-on-the-lta-competitions-site/>
- Please state that your name cannot be found on the LTA competitions website and include:
 - your name,
 - your *LTA Advantage* number,
 - the club to which you are linked, and
 - confirm that you have completed the diversity/ competition eligibility form.
- Click the *Submit Enquiry* button on the page.
- Once you receive confirmation that the issue has been resolved and you have been added to the competitions player database, please notify your relevant League divisional secretary, quoting your LTA account number, confirming the match (and date) that you played and for which you were entered as an “unknown player. The divisional secretary will then add your name for that game.